



**WASHINGTON
COUNTIES
RISK POOL**

Created by Counties for Counties



6 CPO
Core
Credits!

Management & Supervisory Training

A two day course emphasizing management & employment law-related topics

Connie Poulsen and Mike Bolasina have taught this class 49 times for WCRP member counties, and there is still demand. Here are a few of their top reviews:

“They really got me thinking about the qualities I need to develop in order to be an effective leader.”
 “I really appreciate the fantastic job that was done putting on this training. Thank you!” “This was an exceptional training session.” “I wish the class had been longer.” “This class takes the ‘mystery’ out of management and team leadership.” “Wow, it was all great!”

About This Course

Managing a workforce poses challenges but also rewards. Seasoned instructors with real workplace experience help navigate both veteran and newly assigned managers/supervisors through this curriculum, addressing issues public-sector managers and supervisors already face, and how to constructively hone their skills in many areas, including:

- 📁 Leadership and Supervision
- 📁 Communications
- 📁 Managing Time and Priorities
- 📁 Dealing with Problem Employees
- 📁 Public Sector Ethics
- 📁 Avoiding/responding to claims of harassment, bullying, discrimination & potential employment-related liability

The Instructors

Connie Poulsen is Director of Leadership and Management Education for Peninsula College in Port Angeles. She is a principle in Poulsen and Associates, where she contracts with organizations as a professional speaker, trainer and consultant. Connie hold bachelor’s and master’s degrees from California State University, Long Beach.

Michael Bolasina is an attorney with the Seattle law firm Summit Law Group. He received his law degree from New York University in 1989. Mr. Bolasina has a general employment practice that involves consulting, investigating employee harassment, discrimination, and

retaliation complaints, and defending employment-related lawsuits.

Class Date and Location:

Weds and Thurs, February 29 and March 1, 2012
 Kittitas County Event & Heritage Center

Class Schedule

First Day:

| | |
|----------|-------------------------------|
| 8 am | Class convenes |
| 11:45 am | Lunch (meal will be provided) |
| 12:15 pm | Class resumes |
| 4:15 pm | Class excused |

Second Day:

| | |
|----------|------------------------------|
| 8 am | Class convenes |
| 11:30 am | Lunch (on your own) |
| 12:30 pm | Class resumes |
| 2:30 pm | Class excused |

Registration

Please register online: go to WCRP’s website www.wcrp.info then click on the TRAINING link. Site address, driving directions and other details are provided with your online registration.

Fee

WCRP Member County Employees: Free

Questions?

Call (360) 292-4492 or email jill@wcrp.wa.gov