



*Customer Service /
De-escalating Difficult Situations
Pilot Class*

September 22, 2017

Sponsored by: Washington Counties Risk Pool
Hosted by: Thurston County

Class Dates and Hours

Friday, September 22nd –

1st session: 9:00 am to 12:00 pm

2nd session: 1:00 pm to 4:00 pm

Driving Directions

Thurston County Emergency Management
9521 Tilley Road SW; Olympia WA 98512
360-867-2800

FROM I-5 SOUTH

Take exit 99 for WA-121 S/93rd Ave
Turn Left onto WA-121 S/93rd Ave
Turn Right onto WA-121 S
Destination will be on the Right

FROM I-5 NORTH

Take exit 99 for WA-121 S/93rd Ave
Turn Right onto WA-121 S/93rd Ave
Turn Right onto WA-121 S
Destination will be on the Right