



Appreciating and Harnessing the Benefits of a Multi-Generational Workgroup

Join us for this 2.5-hour virtual training!

June 7, 2023 | 9:30am-12:00pm

Instructed by Janet May, of Sound Employment Solutions, LLC

DESCRIPTION: Unlike any previous time in our nation's history, there are multiple different and distinctive generations in the modern-day workplace. Supervisors, managers, and employee workgroups report feeling overwhelmed with the competing needs of these generations.

Participants will learn:

- Common characteristics of the different generational groups including a historical review of some of the important events that helped shape those characteristics
- How to use the talents, experience, and skills of each generation
- How to manage the challenges of a multi-generational workgroup
- Tips for strengthening communications between the different generations including recognizing that we are more alike than different
- The importance of establishing a common conflict resolution model
- The value of having such diversity and expertise on the same team

AUDIENCE: For HR personnel, new and upcoming supervisors, and seasoned supervisors seeking a refresher (WCRP members only). Registration Required.

REGISTRATION CAP: Up to 100 attendees.

VIRTUAL TRAINING EXPECTATIONS:

- The level of participation and interaction is moderate, with cameras being optional. Questions during the training are welcomed and encouraged.
- Individual registration is required for all attendees for attendance records and certificate issuance. Members of the same agency are encouraged to attend together so they can participate in small group discussions and strategize together. If attending in a group from a single device, please email MemberServices@wcrp.wa.gov or call (360) 292-4490.
- This training will not be recorded, and recording is not permitted.

REGISTRATION & FEES: This training is available to WCRP members only, at no charge. Attendees must pre-register to attend. **\$25 no-show fee may be assessed if cancellation notice is not received 24-hours prior to the event.** To learn more, visit [WCRP's Registration and Fees, Invoicing and Cancellation Procedures](#) webpage.

Attendees must pre-register to attend. Register online at www.wcrp.info: Hover over the Member Services tab and click on Training to access the list of current offerings. The online registration form is accessible under each training title; select the link to be directed to the WCRP Events & Training Online Registration Form, then carefully select the event you wish to attend and complete the online form. A waitlist will be enabled when a specific training is full and we encourage you to sign up in the event of a cancellation.

QUESTIONS?

Contact the WCRP Member Services team: MemberServices@wcrp.wa.gov or (360) 292-4490